

Sean D Siem

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Objective	To broaden my technical and artistic abilities through a career in gaming.
Education	Computer Graphics & Design Promoted 1Lt, US ARMY 1997 to 2000, University of Texas at Arlington, Arlington, TX Associates Degree Commission 2Lt US ARMY 1995 to 1997, Wentworth Military Academy, Lexington, MO
Awards Received	Grumbacher Award for outstanding art achievement – 1995 Bank One 1 st Place Award, Mixed Media – 1995 Bank One 1 st Place Award, Computer Graphics – 1995 US Army MJC Scholarship – 1995 Honor Platoon Graduate, US Army Advanced Camp – 1997
Portfolio	A selection of recent work in 3d modeling, design & sculpture can be found at: http://www.sculptedpixel.org
System & Software Experience	<ul style="list-style-type: none">● 12 Years experience with 3d Studio (r3 DOS through Max 2008), both for pre-rendered and real-time applications● 4 years modeling experience (realtime focus) Newtek Lightwave 7● Adobe suite, including Photoshop (PS 3.5-cs3), Adobe Illustrator (primarily for raster-vector conversions in print applications), After Effects (NLE / titling), Pinnacle PVR & Video Capture software & hardware, some experience with Combustion NLE● DDMS Suite of solutions, including DDMS Server, Route-Trak, Dealer Station/ECInteractive (and other DDMS / ECI2 web based platforms)● Setup, configure & implement the following: DOS 5 - 7.22, Windows 95-ME, Windows NT 3.51, NT4, Win 2k Pro, 2000 Server, 2000 Advanced Server; Windows XP Pro, Server 2003, Solaris
Work Experience	<i>October 2006 – May 2008</i> <i>Complete Office Solutions</i> <i>Seattle, WA</i> E-Commerce Lead & Site Administrator <ul style="list-style-type: none">● Implement & maintain E-commerce site for office supply sales. Duties include inventory automation & management, site graphics & scripting, create, maintain & troubleshoot purchasing account approval flow.● Local & Web server configuration, setup & maintenance (including latency tracking, connectivity & VPN setup).

- HW purchasing & procurement, including switches, rack mounting, data storage & backup solutions. Implemented backup processes & maintained data storage.

March 2005 – October 2006

ECI2 / DDMS

Fort Worth, TX

IT – Server Support, Setup & Administration

- Troubleshoot & resolve systems issues on Windows NT, 2000, 2003 servers, including hardware upgrades and replacements.
- Assist clients in configuring their existing networks for use with the DDMS Server software platform.
- Assist clients with server and hardware expansion projects on both the DDMS Server platform, RouteTrak, and all online customer facing platforms (Dealer Station, Dealer Force, DSX, Maytech and others).
- Responsible for configuring client servers, system setup and administration of the website, troubleshooting network and provider connectivity issues, and more.
- Identify and resolve system issues ranging from external security, internal policy management, software integration and flow.
- Assisted in the development of the internal support Wikipedia, building support guides and thoroughly documenting for easy duplication.

June 2004 – March 2005

Gamestop Inc.

Grapevine, TX

IT - Systems Analyst

- Troubleshoot & resolve systems issues ranging from Point of Sale to desktop, laptop and server support.
- Log & analyze system events to determine & resolve upcoming issues before they result loss of work / business.
- Maintain inventory, cash management, and HR functions for end users. Deploy & troubleshoot IDSL & ADSL connections for users & point of sale systems.
- Administer system security for our Point of Sale systems, VPN & remote groups. Log & assign passwords; tier 1 VPN & Laptop support.

October 2003 – June 2004

Gamestop, Inc.

Grapevine, TX

Internet Customer Service

- Assist customers with placing, tracking, returning & modifying orders placed online or over the phone.
- Determine customer's eligibility for replacements & refunds. Once eligibility has been determined, setup returns & replacements, annotate & track customer logs.

- Determine release title issues, research & report to CS management. Supply a broad range of gaming experience in supporting customer requests for games, consoles, PC hardware & software and configuration.

April 2002 – September 2002

Volt Services Group

Irving, TX

Enterprise Technical Router for Microsoft’s Premier and Alliance Support

- Conducted front line diagnostic and entitlement for Microsoft’s Enterprise customers for products ranging from Windows Server and Client platforms, software packages.
- Once diagnostics and entitlement had been achieved, applied hot-fixes, service packs and flow changes with customers via phone and e-mail, remote administration.
- Also responsible for connecting customers with specific applications engineers and design experts for SQL Server, CAL Issues, Microsoft Premier and Alliance customers and European, Middle Eastern and Asian customers.

December 2000 – October 2001

Mariah Vision 3 – 3Scape

Virginia Beach, VA

Modeler / Animator / Texture Artist

- Modeling lead for 3scape’s entire model library, including photo modeling, poly reduction and texturing. Created a dynamic asset library for 3d real-time access over a wide variety of machines and connections.
- Also responsible for 2d design work relating to titling, compositing, and print presentation of legal illustrations and diagrams.
- Responsible for print advertising and proofing, including 4 color promotional imagery, including ads placed in Cadalist and Wired.
- Assisted in hardware and software acquisition, configuration, QA, upgrading and replacement for the company test machines and ancillary pc’s in a Windows NT, 98 & 2000 environment.

July 1999 – October 2000

21st Century Forensic Animations

Arlington, TX

Modeler / Animator / Texture Artist / Production Artist / Print Artist / Software & Hardware Tech

- Responsible for the production of 3d models, textures and environments used in legal representations of homicides, product liability, aviation, maritime and motor vehicle accidents.
- Responsible for creating morph-target based representations of vehicle damage, character animation with bones & Character Studio, camera animation and title animation. Also responsible for 2d design work relating to titling, compositing, and print presentation of legal illustrations and diagrams.
- Responsible for all print necessities for in-house advertising, including 4 color promotional imagery, business cards, stationary, and more.

- Assisted in hardware and software acquisition, troubleshooting, upgrading and replacement for the company render-farm and ancillary PCs in a mixed NT & linux environment.

May 1997 – 2001

A-Co 249th Signal Battalion

Fort Worth, TX

Platoon Leader, Executive Officer

- Platoon Leader of a 55-soldier Mobile Subscriber unit, charged with the security and maintenance of over \$10 Million in Signal equipment and the setup of radio networks switching digital, IP, & analog communications. Safety Officer, Range Officer, Publications Officer. Additional Duties. Responsible for the health & welfare of an MSE Platoon in the National Guard.
- Executive Officer of a 165 soldier MSE Company, providing mobile subscriber service to units of the TXARNG, 1st Calvary Division and others. Tasked with maintaining the health and mission focus of Alpha company, additional duties.